

For the attention of:

Staff groups	Drivers	DTMs	Ops. Training	Control	TRMs	Fleet	Ops. Standards	CE	Stations / Dispatchers	Relevance ratings 3 = Critical/must be acted upon 2 = Need to know 1 = Information only 0 = Not relevant
Relevance Ratings	3	2	1	2	0	1	2	1	1	

SN 352 – Platform 1, Heathrow Terminal 4

Some of you may be aware that the red lens on signal SN 352 is not displaying a red aspect.

When you arrive at Terminal 4, platform 1 and change ends, you will see a blank signal. However the green lens on the signal is in working order and will illuminate as normal when the route is cleared for a movement.

The current arrangement with NR rail is to call each driver when you stop at the end of the platform and advise you that you should expect to see a blank signal when you change ends (If the signal hasn't cleared).

We are liaising with Network Rail to address the problem and currently the earliest this is expected to be fixed is Tuesday the 29th of August when an isolation becomes available. However, we will continue to work with NR to find a fix before then and will advise you accordingly.

Until this has been fixed please ensure to adopt appropriate mitigations / PPSs in particular the correct use of the DRA - **Driver Red Ahead**

